

## Policy Objectives

DFP Recruitment Services is a full service recruitment consultancy. Our market is to provide Recruitment and Assessment services in temporary and permanent recruitment in Administration and Business Support, Contact Centre, Health and Blue Collar markets.

We are dedicated to providing solutions and creating value for our clients, candidates and staff through listening and adapting our service offering.

Our people who work at DFP will be like minded and appreciate the vision, mission and guidelines. The company and its people will:

- Operate with an unquestionable customer focus.
- Value all DFP team members by encouraging teamwork, empowerment, recognition, fairness and ongoing learning.
- Recruit and retain energetic individuals who exhibit outstanding performance. Utilise and recognise their expertise.
- Provide the right facilities, tools, environment and leadership to enable the team to perform to the required standards.
- Increase profitability so our customers and staff can share in our success.
- Demonstrate the highest possible ethics through unquestionable honesty, trust and loyalty.
- Encourage open and candid communication.
- Promote, encourage and foster fun in the workplace.
- Recognise the need for work – life balance.
- Operate with “high performance” principles by demonstrating urgency, accepting responsibility, being flexible and striving for continuous improvement.

All staff of DFP Recruitment Services are fully committed to the implementation, maintenance and improvement of the Business Management System conforming with the requirements of AS/NZS ISO9001:2015.



**Kate Coath**  
**Chief Executive Officer**  
**DFP Recruitment Services**  
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