



Building a Culture of Psychological Safety

Creating organisations where people want to work

Unfortunately, most of us have inhabited teams and organisations where we feel that it is not safe to raise our ideas or express our opinions. Whilst you may have realised at the time that your organisation was missing out on your full contribution, there are wider impacts on engagement, safety, innovation and ultimately team and organisational performance.

Psychological Safety has been emerging over the last decade as a key element of focus if we want to build successful and productive organisations where people want to work. At its core, psychological safety seeks to decrease social friction so that intellectual friction can be successfully leveraged and though this 'contest of ideas', great work, products and services can be revealed. It is also a critical success factor for organisations in attracting and retaining good people in the current tight job market.

This session will deliver practical insights around the following elements:

- The concept of psychological safety and why it is mission critical
- The four stages of building psychological safety
- Key leader behaviours that build psychological safety
- Interpreting this in a hybrid model of working
- Discussion and reflection on the level of psychological safety in your workplace and action planning for making change

If maximising performance and innovation are critical in your organisation, this session is a **must** for you.

Session Details

Date:
Wednesday 27 July 2022

Location:
Marriott Hotel
515 Queen Street,
Brisbane

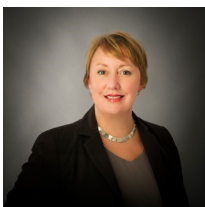
Session Time:
8:45am arrival for 9:00am start.
Session will conclude at 11:45am.

Attendance at the Forum is complimentary and will include full breakfast.

Please RSVP to:
Tom Hatch on 03 8632 9952 or
email thatch@dfp.com.au
by Friday 22 July 2022

dfp.com.au

The Facilitator



As the director of Vicissitude, Susan Crawford works with senior leadership teams and frontline leaders, both individually and collectively, to hone strategies and skills that are required to achieve high performance and build engaged and productive workplaces. Susan is an experienced educator, consulting psychologist and facilitator with broad experience across all business sectors.