



Crucial Conversations

Developing a team culture of courageous and crucial conversations

The ability to hold crucial leadership conversations, even in the face of challenging and emotional behaviours, is one of the essential interpersonal skills for leaders. Yet we know that many leaders may avoid certain conversations, which have the potential to be 'difficult' with a hope that the behaviour and the 'personalities' will just resolve in time. Often the result is escalating concerns in behaviour, performance or wellbeing.

This session you cover:

- Understanding how effective conversations build relationships, performance and wellbeing in workplace.
- An overview of the primary crucial conversations leaders will need to have (i.e. giving feedback, supportive check-ins, responding to concerns, re-bridging strained relationships).
- Discussion on what stops leaders from having crucial conversations and why some conversations are 'difficult'.
- How to develop the courage and confidence to step up and start a crucial conversation.
- The power of the Fierce Conversation Structure (demonstration).
- How to tackle your most pressing issue today and ways to build a culture of constructive conversations.

This session will provide you with the opportunity to explore a range of strategies you can implement immediately.

Session Details

Date:

Wednesday 17 March 2021

Location:

W Brisbane Hotel
81 North Quay (Corner Ann St),
Brisbane
Main Driveway off North Quay and
foot access via 300 George St
(Brisbane Quarter)

Session Time:

8:30am arrival for 9:00am start.
Session will conclude at 11:30am.

Attendance at the Forum is complimentary and will include breakfast.

DFP and our venue partner are committed to ensuring this event is held in a safe environment aligning with COVID safe protocols and guidelines.

Please RSVP to:

Tom Hatch on 03 8632 9952 or email
thatch@dfp.com.au
by Friday 12 March 2021

dfp.com.au



The Facilitator

Kash Thomson is a Psychologist with 25 years of diverse experience, including training, employee wellbeing, organisational consulting, program development, clinical therapy and management. He and his team have supported workplaces through natural disasters, change and challenge – and currently providing expert advice and support to leaders and workplaces dealing with impact of COVID-19.

