



DFP Professional Forum - Melbourne

FLEXIBILITY THAT WORKS

Designing Sustainable, Practical Flexibility in Today's Workplace

Most organisations have implemented some form of flexible work. Yet many HR professionals and managers are discovering that flexibility can create just as many challenges as it solves — inconsistent expectations, blurred boundaries, perceived inequities and performance confusion. Drawing on organisational psychology, current workplace trends and real-world case studies, this session will examine how flexibility can be designed in ways that support performance, fairness and wellbeing — without creating ambiguity or burnout.

How do we make flexibility work well — for individuals, teams and the organisation?

The key areas we will explore in this session include:

- Clarifying expectations: What flexibility means — and what it does not
- Setting boundaries that protect performance and wellbeing
- Managing fairness and consistency across teams
- Navigating flexible work conversations with confidence
- Supporting managers to lead outcomes rather than presence
- Recognising early warning signs of flexibility strain or team friction

Throughout the session, participants will engage in structured discussion, and practical application exercises to translate ideas directly into their own context. Anyone responsible for implementing, advising on, or managing flexible work arrangements will benefit from this session.

SESSION DETAILS

Date:

Wednesday 25 March 2026

Location:

Stamford Plaza Melbourne,
111 Little Collins St, Melbourne

Session Time:

8:30am arrival for 9:00am start.
Session will conclude at 11:45am.

Attendance at the Forum is complimentary and will include full breakfast.

Please RSVP to:

Tom Hatch on 03 8632 9952 or
email thatch@dfp.com.au
by Friday 20 March 2026



The Facilitator - Susan Crawford, Director – Vicissitude

As the director of Vicissitude, Susan Crawford works with senior leadership teams and frontline leaders, both individually and collectively, to hone strategies and skills that are required to achieve high performance and build engaged and productive workplaces.

Susan is an experienced educator, consulting psychologist and facilitator with broad experience across all business sectors.