



DFP Professional Forum - Sydney

BECOMING A SUPER COMMUNICATOR

So you think you are already a good communicator, but are you ready take a step up? Learn how by unlocking the secret language of connection in this workshop.

Communication is an essential skill in life - both inside and outside the workplace. Your ability to connect, understand others and be understood depends on it. There are direct connections between our communication skills and the outcomes we achieve, the relationships we build and our effectiveness as leaders.

Building on the recent research of journalist Charles Duhigg, in his book Supercommunicators, and our own insights from neuroscience, this workshop reveals the key strategies utilised by those among us who excel at communication and translates these insights into practical strategies that can be deployed immediately.

In this interactive session you will have the opportunity to:

- Learn and explore the four rules for a meaningful conversation
- Understand how to categorise the implicit objectives entailed in conversations - get to grips quickly with what this conversation is really about.
- Refresh and practice the art of 'matching' in conversations deploying the micro-skills of asking questions and noticing clues.
- Gain insights into connecting amid conflict

This workshop is designed for those who want to take their communication skills to the next level with applications for work and life more broadly.

SESSION DETAILS

Date:

Wednesday 07 May 2025

Location:

Swissotel Sydney
68 Market St, Sydney

Session Time:

8:45am arrival for 9:00am start.
Session will conclude at 11:30am

Attendance at the Forum is complimentary and will include light breakfast buffet/morning tea

Please RSVP to:

Tom Hatch on 03 8632 9952 or
email thatch@dfp.com.au
by Friday 02 May 2025



The Facilitator - Susan Crawford, Director – Vicissitude Consulting

As the director of Vicissitude, Susan Crawford works with senior leadership teams and frontline leaders, both individually and collectively, to hone strategies and skills that are required to achieve high performance and build engaged and productive workplaces.

Susan is an experienced educator, consulting psychologist and facilitator with broad experience across all business sectors.